

Below is a schedule of user fees effective July 1, 2011. These fees are structured to achieve cost recovery on the provision of these services. Many of these fees can be avoided by the timely and correct payment of your water & wastewater bills.

City of Owen Sound User Fees Water - Wastewater Billing and Collection

	<u>Fee Description</u>	<u>Current Fee</u>	<u>Fee Effective July 1, 2011</u>
1	Water & Wastewater Certificate	\$25.00	\$30.00
2	Account Statement / history	New Fee	\$10.00
3	Water & Wastewater Bill Reprint	New Fee	\$10.00
4	NSF - Returned Cheque Fee - For all Departments	\$30.00	\$40.00
5	Water Account Change or Set Up Fee	\$25.00	\$30.00
6	Refund Fee - for incorrect payment to account - Initial request N/C for account holder	New Fee	\$30.00
7	Transfer Fee - for incorrect payment to account - Initial request N/C for account holder	New Fee	\$20.00
8	EDI Payment Errors - To allocate to correct account and send subsequent letter (one error grace per year)	New Fee	\$20.00
9	Interest On Arrears	1.25% / Month	1.50 % / Month
10	Reminder Notice Fee	New Fee	\$5.00
11	Final Notice - Before transfer to tax / disconnect procedures	New Fee	\$15.00
12	Green disconnect Card	\$9.00	\$30.00
13	Water & Wastewater Arrears Transfer to Tax	New Fee	\$35.00
14	Water Disconnect Fee - Non Payment	\$60.00	\$60.00
15	Water Reconnect Fee	New Fee	\$30.00
16	After Hours Turn On or Off in addition to regular fees	New Fee	\$60.00
17	Water Turn off Fee - Seasonal	New Fee	\$30.00
18	Water Turn on Fee - Seasonal	\$25.00	\$30.00