

Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY					
	2005	2004	2003	2002	2001*
	2.9%	3.5%	5.4%	5.23%	7.69%
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>					
<p>Notes</p>					
<p>* Report results for 2001 only if the measure for local government based on governance and corporate management was selected in 2001. SLC 91 0203 13 Financial Information Return.</p>					

Fire Services

2.1 FIRE SERVICES – EFFICIENCY					
2005	2004	2003	2002	2001	2000
\$2.33	\$2.12	\$2.16	\$2.02	\$2.05	\$2.21
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p>					
<p>Notes</p>					
<p>SLC 91 1101 13 Financial Information Return.</p>					

Police Services

3.1 POLICE SERVICES – EFFICIENCY					
	2005*	2004	2003	2002	2001
	\$580.19	\$554.34	\$521.90	\$503.42	\$452.49
<p>Efficiency Measure Operating costs for police services per household.</p> <p>Objective Efficient police services.</p>					
<p>Notes</p> <p>2005 measure is Operating Costs per person, \$5,530,393/19761 people = \$281.14 as reported in the FIR</p> <p>2004 measure is Operating costs per <i>household</i>, \$5,283,975/9532 = \$554.34</p> <p>For the purposes of this table, 2005 Operating Costs per household = \$5,530,393/9532 = \$580.19</p>					
SLC 91 1202 13 Financial Information Return.					
3.2 VIOLENT CRIME RATE					
2005	2004	2003	2002	2001	
17.64	13.02	26.72	14.34	17.66	
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
<p>Notes</p>					
SLC 92 1258 07 Financial Information Return.					
3.3 PROPERTY CRIME RATE					
2005	2004	2003	2002	2001	
56.99	54.64	76.95	62.81	55.10	
<p>Effectiveness Measure Property crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
<p>Notes</p>					
SLC 92 1259 07 Financial Information Return.					

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3.4 TOTAL CRIME RATE				
2005	2004	2003	2002	
102.59	87.02	116.26	163.92	
<p>Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p>Objective Safe Communities.</p>				
<p>Notes</p>				
<p>New formula was introduced in 2002. SLC 92 1263 07 Financial Information Return.</p>				
3.5 YOUTHS CHARGED				
2005	2004	2003	2002	
175	82.6	80	223.7	
<p>Effectiveness Measure Number of youths charged per 1,000 youths.</p> <p>Objective Safe Communities.</p>				
<p>Notes</p> <p>*Youth population is based on 2001 census of total youth population ages 15-19 = 1510; with an average population increase of .05% per year.</p> <p>Actual number of youths charged; 2005:265, 2004:125, 2003:121, 2002:338.</p>				
<p>New formula was introduced in 2002. SLC 92 1264 07 Financial Information Return.</p>				

Roads

4.1 PAVED ROADS – EFFICIENCY				
2005	2004	2003	2002	
\$5397.78	\$4920	\$2924.84	\$3621.65	
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p>				
<p>Notes</p>				
<p>New formula was introduced in 2002. SLC 91 2105 13 Financial Information Return.</p>				
4.2 UNPAVED ROADS – EFFICIENCY				
2005	2004	2003	2002	
na	na	Na	Na	
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p>				
<p>Notes</p>				
<p>New formula was introduced in 2002. SLC 91 2106 13 Financial Information Return.</p>				
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY				
2005	2004	2003	2002	
\$3683.22	\$3463.23	\$3824.93	\$3294.58	
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p>				
<p>Notes</p>				
<p>New formula was introduced in 2002. SLC 91 2203 13 Financial Information Return.</p>				

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4.4 ADEQUACY OF PAVED ROADS					
2005	2004	2003	2002	2001	
na	na	na	Na	na	
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>					
<p>Notes</p>					
<p>SLC 92 2152 07 Financial Information Return.</p>					
4.5 WINTER EVENT RESPONSES					
2005	2004	2003	2002	2001	2000
98.8%	98.6%	100%	100%	100%	na
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p>Objective Appropriate response to winter storm events.</p>					
<p>Notes</p>					
<p>SLC 92 2251 07 Financial Information Return. Description of measure has changed, but not its calculation.</p>					

Conventional Transit

5.1 CONVENTIONAL TRANSIT – EFFICIENCY					
2005*	2004	2003	2002	2001	2000
\$.50	Na	\$4.70	\$5.12	\$5.53	na
<p>Efficiency Measure Operating costs for conventional transit per regular service passenger trip.</p> <p>Objective Efficient conventional transit services.</p>					
<p>Notes * Huge change in FIR reported Operating Costs</p>					
SLC 91 2301 13 Financial Information Return.					
5.2 CONVENTIONAL TRANSIT RIDERSHIP					
2005	2004	2003	2002	2001	2000
11.20	9.15	9.41	8.45	7.36	na
<p>Effectiveness Measure Number of conventional transit passenger trips per person in the service area in a year.</p> <p>Objective Maximum utilization of municipal transit services.</p>					
<p>Notes</p>					
SLC 92 2351 07 Financial Information Return.					

Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY					
2005	2004	2003			
\$4489.59	na	\$9347			
<p>Efficiency Measure Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p>Objective Efficient municipal wastewater collection services.</p>					
<p>Notes</p> <p>In 2003 the denominator was changed so that connections were included with total kilometres of wastewater mains. Comparison with earlier years is not possible unless results are recast. SLC 91 3106 13 Financial Information Return.</p>					
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY					
2005	2004	2003	2002	2001	
\$241.99	na	\$315.94	Na	Na	
<p>Efficiency Measure Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p>Objective Efficient municipal wastewater treatment and disposal services.</p>					
<p>Notes</p> <p>One megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3104 13 Financial Information Return.</p>					
6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY					
2005	2004	2003	2002	2001	
\$434.59	na	\$315.99	\$251.15	\$222.64	

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Efficiency Measure

Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).

Objective

Efficient wastewater system (Integrated System).

Notes

One megalitre equals 1,000,000 litres or 1,000 cubic metres.
SLC 91 3105 13 Financial Information Return.

6.4 WASTEWATER MAIN BACKUPS

2005	2004	2003	2002	2001	
1.8	2.7	5.4	3.6	2.7	

Effectiveness Measure

Number of wastewater main backups per 100 kilometres of wastewater main in a year.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3154 07 Financial Information Return.

6.5 WASTEWATER BYPASSES TREATMENT

2005	2004	2003	2002	2001	
.422%	1.767%	0.775%	0.69%	1.43%	

Effectiveness Measure

Percentage of wastewater estimated to have by-passed treatment.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3155 07 Financial Information Return.

Storm Water

7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY			
2005	2004	2003	
na	\$3418.18	na	
<p>Efficiency Measure Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient urban storm water management.</p>			
<p>Notes</p> <p>In 2003 the denominator was changed so that connections and catch basins were included with total kilometres of urban drainage system. Comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3203 13 Financial Information Return.</p>			
7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY			
2005	2004	2003	
na	na	na	
<p>Efficiency Measure Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient rural storm water management.</p>			
<p>Notes</p> <p>In 2003 the denominator was changed so that connections and catch basins were included with total kilometres of rural drainage system. Comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3204 13 Financial Information Return.</p>			

Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY					
2005	2004	2003	2002	2001	
\$353.46	na	\$386.45	\$378.54	na	
<p>Efficiency Measure Operating costs for the treatment of drinking water per megalitre.</p> <p>Objective Efficient municipal water treatment services.</p>					
<p>Notes</p>					
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3303 13 Financial Information Return.</p>					
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY					
2005	2004	2003			
\$3955.66	na	na			
<p>Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p>Objective Efficient municipal water distribution services.</p>					
<p>Notes</p>					
<p>In 2003, the denominator was changed so that connections and hydrants were included with total kilometres of water distribution pipe. Comparison is not possible with earlier years unless those results are recast. SLC 91 3306 13 Financial Information Return.</p>					
8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY					
2005	2004	2003	2002	2001	
\$551.37	na	\$386.45	\$378.54	\$332.54	

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<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)</p> <p>Objective Efficient municipal water system (Integrated System).</p>
<p>Notes</p>
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3305 13 Financial Information Return.</p>

8.4 BOIL WATER ADVISORIES					
2005	2004	2003	2002	2001	
0	0	0	0	0	

<p>Effectiveness Measure Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p>Objective Water is safe and meets local needs.</p>
<p>Notes</p>

SLC 92 3355 07 Financial Information Return.

8.5 BREAKS IN WATER MAINS					
2005	2004	2003	2002	2001	
20.42	20.6	14.96	15.6	17.0	

<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>
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<p>Notes</p>

SLC 92 3356 07 Financial Information Return.

Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY					
2005	2004	2003	2002	2001	
\$196.38	\$165.77	\$129.26	\$19.21	na	
<p>Efficiency Measure Operating costs for garbage collection per tonne or per household. (tonne)</p> <p>Objective Efficient municipal garbage collection services.</p>					
<p>Notes</p>					
<p>SLC 91 3402 13 Financial Information Return.</p>					
9.2 GARBAGE DISPOSAL – EFFICIENCY					
2005	2004	2003	2002	2001	
\$54.53	\$27.43	\$38.23	\$43.90	na	
<p>Efficiency Measure Operating costs for garbage disposal per tonne or per household. (tonne)</p> <p>Objective Efficient municipal garbage disposal services.</p>					
<p>Notes</p>					
<p>SLC 91 3502 13 Financial Information Return.</p>					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
2005	2004	2003	2002	2001	
\$141.37	\$137.76	\$122.48	\$145.11	na	
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per tonne or per household. (tonne)</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>					
<p>Notes</p>					
<p>SLC 91 3602 13 Financial Information Return.</p>					

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9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY					
2005	2004	2003	2002	2001	
\$102.40	\$100.67	\$102.75	\$73.34	na	
<p>Efficiency Measure Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. (Specify)</p> <p>Objective Efficient municipal solid waste management (Integrated System).</p>					
<p>Notes</p>					
<p>SLC 91 3603 13 Financial Information Return.</p>					
9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS					
2005	2004	2003	2002	2001	
9.54	10.91	52.4	26.2	26.37	
<p>Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p>Objective Improved garbage collection of garbage and recycled materials.</p>					
<p>Notes</p> <p>Actual Number of Complaints logged: 2005:91, 2004:104, 2003:500, 2002:250, 2001:250.</p>					
<p>SLC 92 3452 07 Financial Information Return.</p>					

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9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES					
2005	2004	2003	2002	2001	
3	3	3	3	3	

Effectiveness Measure

Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE					
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Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2005	Days 2004	Days 2003	Days 2002	Days 2001
	x	x	x	x	x
Genoe Landfill Site	0	240	240	0	0
Derby Landfill Site	0	0	0	0	0
Household Hazardous Waste Depot	0	0	0	0	0

Notes

Facility Name: SLC 92 3553 03 to SLC 92 3560 03
 Days: SLC 92 3553 07 to SLC 92 3560 07
 List facilities in the order they appear in the 2004 FIR.

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9.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
2005	2004	2003	2002	2001	
47.6%	39.8%	46.7%	30.16%	22.94%	
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
<p>Notes</p>					
<p>SLC 92 3655 07 Financial Information Return.</p>					
9.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)					
2005	2004	2003	2002	2001	
na	na	Na	14.25%	89.95%	
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.)</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
<p>Notes</p>					
<p>SLC 92 3656 07 Financial Information Return.</p>					

Parks and Recreation

10.1 PARKS – EFFICIENCY		
2005	2004	
\$43.77	\$38.18	
<p>Efficiency Measure Operating costs for parks per person.</p> <p>Objective Efficient operation of parks.</p>		
<p>Notes</p>		
<p>SLC 91 7101 13 Financial Information Return.</p>		
10.2 RECREATION PROGRAMS – EFFICIENCY		
2005	2004	
\$35.77	\$32.99	
<p>Efficiency Measure Operating costs for recreation programs per person.</p> <p>Objective Efficient operation of recreation programs.</p>		
<p>Notes</p>		
<p>SLC 91 7201 13 Financial Information Return. This measure is based on total population, not the population participating in recreation programs.</p>		
10.3 RECREATION FACILITIES – EFFICIENCY		
2005	2004	
\$73.26	\$63.44	
<p>Efficiency Measure Operating costs for recreation facilities per person.</p> <p>Objective Efficient operation of recreation facilities.</p>		
<p>Notes</p>		
<p>SLC 91 7301 13 Financial Information Return.</p>		

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10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY		
2005	2004	
\$152.80	\$134.61	
<p>Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p>Objective Efficient operation of parks, recreation programs and recreation facilities.</p>		
<p>Notes</p>		
<p>SLC 91 7302 13 Financial Information Return. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>		
10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS		
2005	2004	
8157.4	na	
<p>Effectiveness Measure Total participant hours for recreation programs per 1,000 persons.</p> <p>Objective Recreation programs serve needs of residents.</p>		
<p>Notes</p>		
<p>SLC 92 7255 07 Financial Information Return.</p> <p>The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.</p>		

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10.6 OPEN SPACE		
2005	2004	
160	160	
<p>Effectiveness Measure Hectares of open space.</p> <p>Objective Open space is adequate for population.</p>		
SLC 92 7151 05 Financial Information Return.		
2005	2004	
8.134	7.466	
<p>Effectiveness Measure Hectares of open space per 1,000 persons.</p>		
SLC 92 7151 07 Financial Information Return.		
<p>Notes</p>		

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10.7 TRAILS		
2005	2004	
93	93	
<p>Effectiveness Measure Total kilometres of trails.</p> <p>Objective Trails provide recreation opportunities.</p>		
SLC 92 7152 05 Financial Information Return.		
2005	2004	
4.728	4.34	
<p>Effectiveness Measure Total kilometres of trails per 1,000 persons.</p>		
SLC 92 7152 07 Financial Information Return.		
<p>Notes</p>		

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10.8 RECREATION FACILITY SPACE			
2005	2004		
20123	20123		
<p>Effectiveness Measure Square metres of recreation facility space.</p> <p>Objective Recreation facility space is adequate for population.</p>			
SLC 92 7355 05 Financial Information Return.			
2005	2004		
1023	938.97		
<p>Effectiveness Measure Square metres of recreation facility space per 1,000 persons.</p>			
SLC 92 7355 07 Financial Information Return.			
<p>Notes</p>			

Parks and Recreation

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY		
2005	2004	
\$26.74	\$24.02	
<p>Efficiency Measure Operating costs for libraries per person.</p> <p>Objective Efficient library services.</p>		
<p>Notes</p>		
<p>SLC 91 7401 13 Financial Information Return.</p>		
11.2 LIBRARY COSTS PER USE – EFFICIENCY		
2005	2004	
\$0.63	\$0.66	
<p>Efficiency Measure Operating costs for libraries per use.</p> <p>Objective Efficient library services</p>		
<p>Notes</p>		
<p>SLC 91 7402 13 Financial Information Return.</p>		

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11.3 LIBRARY USES		
2005	2004	
42.19	36.44	
<p>Effectiveness Measure Library uses per person.</p> <p>Objective Increased use of library services.</p>		
<p>Notes</p>		
<p>SLC 92 7460 07 Financial Information Return.</p>		
11.4 ELECTRONIC LIBRARY USES		
2005	2004	
44%	34%	
<p>Effectiveness Measure Electronic library uses as a percentage of total library uses.</p> <p>Objective Increased use of library services.</p>		
<p>Notes</p>		
<p>SLC 92 7461 07 Financial Information Return.</p>		
11.5 NON-ELECTRONIC LIBRARY USES		
2005	2004	
56%	66%	
<p>Effectiveness Measure Non-electronic library uses as a percentage of total library uses.</p> <p>Objective Better information on library usage.</p>		
<p>Notes</p>		
<p>SLC 92 7462 07 Financial Information Return.</p>		

Land Use Planning

12.1 LOCATION OF NEW DEVELOPMENT					
2005	2004	2003	2002	2001	
100%	100%	100%	100%	100%	
<p>Effectiveness Measure Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.</p> <p>Objective New lot creation is occurring in settlement areas.</p>					
<p>Notes</p>					
SLC 92 8154 07 Financial Information Return.					
12.2 PRESERVATION OF AGRICULTURAL LAND DURING 2004					
2005	2004	2003	2002	2001	
100%	100%	100%	100%	100%	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.</p> <p>Objective Preservation of agricultural land.</p>					
<p>Notes</p>					
SLC 92 8163 07 Financial Information Return.					
12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000					
2005	2004	2003	2002	2001	
100%	100%	100%	100%	100%	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.</p> <p>Objective Preservation of agricultural land.</p>					
<p>Notes</p>					
SLC 92 8164 07 Financial Information Return.					

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12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2004					
2005	2004	2003	2002	2001	
0	0	0	0	0	

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes

SLC 92 8165 07 Financial Information Return.

12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000					
2005	2004	2003	2002	2001	
0	0	0	0	0	

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.

Objective

Preservation of agricultural land.

Notes

SLC 92 8166 07 Financial Information Return.